COVID-19 RESOURCES

Prepared by the Office of Senator Art Haywood





This document collects all special provisions, service disruptions, and relief programs relating to the COVID-19 outbreak in Pennsylvania, with a special focus on the 4th Senate District. It has been updated by my staff on a daily basis to provide the most accurate and up-to-date information.

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If you would like to be receive an updated version of this document every week, please send an email to Jordan.Brunette@pasenate.com.

My office will continue to operate via phone and e-mail for the duration of the crisis. If you require individual assistance, please call (215) 242-8171 or e-mail senatorhaywood@pasenate.com. Please also visit our self-service page for assistance here.

Sincerely,



Senator Art Haywood (4th District) Philadelphia & Montgomery Couunties

COVID-19 Emergency PA 4th Senate District

If you think you should be tested for COVID-19 [from the City of Philadelphia's COVID-19 testing FAQ]:

- Start with your regular medical provider or the hospital system where you last received medical care.
 Call or contact them over the internet so that a medical professional can evaluate whether testing is appropriate for you.
 - ❖ Penn Medicine: call COVID-19 Hotline at (267) 785-8585 or go to their website.
 - ❖ Jefferson: use <u>JeffConnect</u> for a virtual doctor's visit and testing referral if indicated or go to their **website**.
 - ❖ Temple Patient Triage Hotline at (215) 707-6999 or go to their website.
 - ❖ Einstein Hospital (800) 346-7834 or go to their website.
 - Children's Hospital of Philadelphia (800) 879-2467 or go to their website.
 - ❖ Mercy Health COVID-19 Hotline (833) 247-1258.
 - ❖ Mainline Health Contact Center (866) 225-5654 or go to their website.
 - ❖ PHMC website.
 - City Health Center patients can call (215) 685-2933.
 - Many Federally Qualified Health Centers and other clinics also offer testing. Call before going to the clinic.

If you cannot get tested through your medical provider, you can be tested at a public drive-through site:

- Citizens Bank Park
 - o Hours: Daily from 1 p.m. to 6 p.m.
 - To be tested here, you must have symptoms of a fever and new onset of cough AND be either over 50 or a health care worker.
- Rite Aid, 7401 Ogontz Ave., 19138
 - o Hours: Daily from 9 a.m. to 5 p.m.
 - To be tested here, you must be a healthcare worker or a first responder. You do not need to have symptoms.
- Center City (undisclosed location) please call (267) 491-5870 for information.
- No appointment is needed but expect to wait.
- Bring your driver's license or PHL City ID and insurance card (if you have one). Persons will NOT be turned away due to lack of insurance or documentation, and the test will be done at no cost.
- Note that these sites ONLY perform testing. If you have a worsening cough, shortness of breath, or fever
 over 101 for more than three days, please seek medical attention from your primary care provider, an
 urgent care clinic, or a hospital emergency department (call in advance to tell them you have symptoms
 so they can prepare and wear a mask if possible).
- When traveling to a testing site, wear a surgical mask over your nose and mouth. If you do not have a surgical mask, wear a scarf over your nose and mouth.

Montgomery County Public Testing

Public testing is available by appointment only from 10am – 6pm daily at Temple University's
 Ambler Campus in Upper Dublin Township. Please see below for eligibility criteria and details on
 how to schedule an appointment.

Organization	COVID-19 Testing Sites [Updated 3/31/20 at 6pm]
City of Philadelphia The City of Philadelphia community testing sites are available for people who are (1) unable to get tested through a health care provider; (2) who are symptomatic consistent with COVID-19; and (3) are either over 50 or healthcare workers.	Sports Complex Community Testing Site 1 Citizens Bank Way, Philadelphia, PA 19148 Hours: 1pm-6pm daily Eligibility Criteria: 50+ years of age AND displaying symptoms Healthcare workers AND displaying symptoms Rite Aid – Healthcare Workers & First Responders Only 7401 Ogontz Ave, Philadelphia, PA 19138 Hours: 9am-5pm daily Center City By appointment only. Call (267) 491-5870.
Montgomery County	The Montgomery County community testing site is available

Individuals who meet one of the following 5 criteria will be eligible for testing:

- Persons of any age and with symptoms of sudden illness (such as fever OR cough OR shortness of breath OR loss of smell/taste AND including gastrointestinal symptoms such as nausea OR vomiting OR diarrhea) with or without fever;
- First responders (law enforcement, fire, EMS, or dispatcher) AND concern for exposure to a patient with suspected COVID-19 OR symptoms of any sudden illness with or without fever;
- Health care workers providing direct patient care AND concern for exposure to a patient with suspected COVID-19 OR symptoms of any sudden illness with or without fever;
- Anyone with known or suspected direct contact to someone with COVID-19;
- Anyone who has been recommended by their doctor to get tested.

For the latest information, please go here.

for anyone who (1) is unable to get tested through a health care provider, and (2) meets one 5 eligibility criteria.

Montgomery County Community Testing Site

- **Location**: 1440 East Butler Pike, Ambler, PA 19002
- Hours: 10am-6pm daily.
- Register at www.montcopa.org/COVID-19.
- Individuals without access to the internet or who do not have an email address can call (610) 631-3000 starting at 8:00 AM on Saturday, March 21, 2020 to register for a testing appointment.

Please bring the following items to your appointment:

- o A printed or digital copy of your pre-registration form
- A photo ID
- o Your health insurance card (NOTE: everyone will be tested, regardless of your insurance coverage)
- Your healthcare facility employee for first responder ID/badge (if applicable)

Registration confirmation will be emailed to you and will include instructions on what to bring with you for testing, testing site location address, and precautions to be taken upon arrival at the site.

The testing site is not limited to Montgomery County residents.

Penn Medicine [Updated 3/31 at 5pm]

- For the most recent updates, please go <u>here</u>.
- If you have flu and cold symptoms and suspect it may be coronavirus (COVID-19),
 Penn recommends that you contact your health care provider, who can refer you for testing, though a referral is not required.
- Penn Medicine patients can also contact <u>Penn Medicine OnDemand</u> for a virtual visit. To schedule call <u>215-615-2222</u>. If you are a myPennMedicine user, you can also schedule using the <u>MyPennMedicine</u> app.
- Operator: 215-662-4000.

Penn Medicine's drive-thru testing sites are accessible to anyone who is experiencing coronavirus-like symptoms. You do not need to be a Penn Medicine patient to be tested.

Penn Medicine COVID-19 Testing Locations

- West Philadelphia. 4122 Market Street, Parking Lot, (formerly 4040 Market St)
- Radnor. 201 King of Prussia Road, North Parking Lot (across from the Radnor Train Station)

Testing Hours

• 10am-4pm, Monday – Friday

No co-pays or deductibles will be charged for testing, and uninsured patients will be able to be tested for free.

Jefferson Health (1.800.533.3669)

- For the most recent updates, please go here.
- Please note: If you or someone you know is experiencing <u>symptoms of COVID-19</u>, you can use <u>JeffConnect®</u> for a telehealth consult with a Jefferson doctor through your cell phone, tablet, or computer with a webcam.

A set of five rules greets those who approach the Center City testing site: place mask over face, remain six feet apart, do not approach providers, follow the waiting-line path and medical staff will direct you when it's your turn.

Jefferson Health's testing sites are accessible only to Jefferson patients with a physician referral. Abington Jefferson requires an appointment. Jefferson patients with a referral can walk or drive-up to the Center City mobile site.

Jefferson Health COVID-19 Testing Locations

- Center City. 10th and Sansom, Surface Parking Lot.
- Abington. 1200 Old York Rd, Abington, PA, 19001.
- All-Med Urgent Care Bensalem. 2966 Street Road, Bensalem, PA, 19020.

Testing Hours

• 8am – 5pm

Einstein Health Network (215.607.6417)

- For the most recent updates, please go here.
- Please do not go to either testing site without first having a telephone evaluation from your Einstein Physician.
- At each location, patients will enter through the back of the building to limit exposure to other patients. "Testing Area" signs are posted to help patients find the entrance, and employees are onsite to greet patients as they arrive.

Einstein Health Network's testing sites are accessible only to Einstein patients with physician referrals. An appointment is required.

Einstein Health Network COVID-19 Testing Locations

- **Einstein Physicians Mayfair**. 7131 Frankford Avenue, 2nd Floor, Philadelphia, PA, 19135.
- **Einstein Physicians Olney**. 101 East Olney Avenue, Suite C5, Philadelphia, PA, 19120.

Testing Hours

• 8am-4pm, Monday – Friday

Temple Health (1.800.836.7536)

- For the most recent updates, please go here.
- If you are a Temple patient and you have symptoms including trouble breathing, fever, or cough, and/or have questions about an upcoming Temple Health appointment, call the Temple Patient Triage Hotline at 215-707-6999.

Updated 3/31:

No Temple Health Facilities, including Emergency Departments, are offering routine testing for COVID-19.

Please call the Patient Triage Hotline at (215) 707-6999 for assistance.

Main Line Health's testing sites are accessible only for Main Line Health patients with physician referrals. Main Line Health

is asking all patients who are exhibiting symptoms of COVID-

19 or feel at risk for coronavirus to contact your primary care

Main Line Health (1.866.225.5654)

- For the most recent updates, please go <u>here</u>.
- Testing for COVID-19 is not available at all sites across Main Line Health. If you feel you are at risk for coronavirus, if you have concerns or questions about COVID-19 or are exhibiting respiratory symptoms, please contact your primary care provider.
- If you are scheduled to visit a Main Line
 Health facility for routine appointments or
 testing and have a fever or flu-like
 symptoms, please reschedule your
 appointment or testing.

provider, who will provide instructions for testing.

• Radnor. 240 N Radnor Chester Rd, Wayne PA

Main Line Health COVID-19 Testing Sites

• **Newtown Square**. 3855 West Chester Pike, Newtown Square, PA, 19073.

Children's Hospital of Pennsylvania (215.590.1000)

• For the most recent updates, go here.

To be tested at a CHOP testing site, a patient must be referred by a medical provider or a State or County Department of Health. If you believe you or someone in your family needs testing for coronavirus, please call your doctor.

If you have additional questions about testing, call the Greater Philadelphia Coronavirus Helpline at 800-722-7112.

The Children's Hospital of Pennsylvania's COVID-19 testing sites are only accessible upon referral from a CHOP medical provider.

CHOP COVID-19 Testing Sites

- Karabots Pediatric Care Center. 4865 Market St, Philadelphia, PA, 19139.
- Bucks County Specialty Care & Surgery Center. 500 W
 Butler Avenue, Chalfont, PA, 18914.

If your child's healthcare provider has recommended testing, read these tips from CHOP child life specialists for preparing your child for drive-through COVID-19 testing.

Misc

- Walgreens TBD
- CVS TBD

Food Resources COVID-19 Emergency PA 4th Senate District

The Governor's 'Stay at Home" order does not prohibit food banks and their volunteers from offering food services, nor do they prohibit school districts from offering food services to children during the statewide school closure. Food will continue to be available at schools, food pantries and additional sites. Schools and school districts may continue to bring in essential employees involved in the preparation and distribution of meals.

The following resources have been consolidated from <u>Governor Wolf's COVID-19 resources portal</u>, <u>the PA Department of Agriculture</u>, <u>the City of Philadelphia</u>, and Montgomery County school districts.

General Resources

For Individuals Seeking Food:

- Food resources are available at schools, food pantries, and additional pick-up sites.
 - o **Schools** any child can pick up meals. Pick-up locations & items vary by school district.
 - Food Pantries groceries and other food materials. Contact <u>Feeding Pennsylvania</u> and <u>Hunger-Free Pennsylvania</u> member food banks to find out about food assistance services being offered in your county.
 - <u>Philabundance</u> (serving Bucks, Chester, Delaware, Montgomery and Philadelphia counties).
 - <u>Share Food Program</u> (serving Montgomery and Philadelphia Counties).
 - Philadelphia sites any resident can pick up meals for their household. List here.
- Eligible individuals can apply for SNAP benefits at www.compass.state.pa.us.
- Any Pennsylvanian who is suddenly in need of food should complete the DHS Access to Food Survey (link below) so the Governor's Feeding Taskforce knows where to direct resources.

For Pantries:

- The PA Department of Agriculture sent <u>guidance</u> to all food banks encouraging all pantries to follow best practices to limit risk of exposure.
- Food pantries in need of food should complete the DHS Access to Food Survey, so the Governor's emergency Feeding Taskforce is aware of where resources should be directed.

For Businesses:

• Businesses with resources to help feed and shelter Pennsylvanians in need are encouraged to fill out this survey to assist the Governor's Taskforce as they look to direct resources.

Survey Links

- DHS Access To Food Survey https://survey123.arcgis.com/share/00f41ab0fcb84640a93f5b62d433c597
- Employers Survey https://docs.google.com/forms/d/e/1FAIpQLSfE6KIuIOX6eibMKE_SeUChCH75mN92-UE_bwdpma03qom1IA/viewform
- Note: if neither of these surveys are able to open, please use the links from the DHS press release.

4th Senate District Food Resources: NW Philadelphia

Food Pantries

Center in the Park 5818 Germantown Ave 19144 Hours: Mon-Fri, 8:30am-4:30pm (215) 848-7722 Grace Christian Center 29 W. Johnson St. 19144 Hours: Mon-Fri, 10am-1pm (215) 848-2700 St. Vincent De Paul Pantry 109 E. Price St 19144 Hours: Delivery only. Pls call. (215) 438-1514

Faith CDC 108 E. Price Street 19144 Hours: Wed & Thurs, 9am-1pm (215) 848-5658 St. Matthews 1st Baptist Church 634 E. Chelten Ave 19144 Reopening 2nd week of April (267) 304-2713 Church of the Annunciation 324 Carpenter Lane 19119 Hours: Tues, 11am-2pm (215) 948-3520

Enon Tabernacle 226 W Coulter St. 19144 Hours: Mon-Thu, 10am-12pm Giving of Self Partnership 6101 Limekiln Pike 19141 Hours: M/W/F 10am-12pm (215) 927-6100 St. Benedicts 1935 Medary Ave 19138 Hours: Mon/Fri/Sat, 10am-12pm (215) 924-4401

Enon Tabernacle 2800 W Cheltenham Ave 19150 Hours: Thu, 8am-12pm Germantown Crisis Ministry 35 W Chelten Ave 19144 Hours: Thu, 10am-12pm (215) 843-2340

Kitchen of Love 8500 Pickering St 19150 Thu 9-10am Fri 7-11am (215) 868-4092

Philadelphia/SHARE/Philabundance - 10–12, Mon/Thu. 1 box per household w/5 days of supplies.

Upper Room Baptist Church 7236 Ogontz Ave 19138 Hours: Mon & Thu, 10am-12pm (267) 593-4989

Dare to Imagine Church 6610 Anderson St 19119 Hours: Mon & Thu, 10am-12pm (267) 702-0001 Happy Hollow Rec Center 4800 Wayne Ave 19144 Hours: Mon & Thu, 10am-12pm (215) 685-2195

<u>Public Schools</u> – 9–12, Mon/Thu. Each child will receive 6 meals. Any child eligible. No ID required.

MLK High School 6100 Stenton Ave 19138 Hours: Mon & Thu, 9am-12pm

Roosevelt Elementary 430 E Washington Ln 19144 Hours: Mon & Thu, 9am-12pm Gen. Louis Wagner MS 1701 Chelten Ave 19126 Hours: Mon & Thu, 9am-12pm

Charter Schools

Mastery Charter - Pastorius 5650 Sprague St 19138 Hours: Mon & Thu, 10am-12pm

Mastery Charter – Pickett 5700 Wayne Ave 19144 Hours: Mon & Thu, 10am-12pm Mastery Charter – Wister 67 E Bringhurst St 19144 Hours: Mon & Thu, 10am-12pm

Other Meals & Food Resources

Free Halal Lunch, Masjidullah 7401 Limekiln Pike 19138 March 30th – April 10th Hours: 12pm-2pm (215) 424-4480

4th Senate District Food Resources: Montgomery County

Food Pantries

Berachah Church 400 Ashbourne Rd, Cheltenham Hours: Thu, 9:30am-1pm (215) 379-8700 Calvary Church 7910 Washington Ln, Wyncote Hours: Pls call (215) 886-0404 Jenkintown United Methodist 328 Summit Ave, Jenkintown Hours: Drive-thru on Thurs. By last name. A-M: 10-12. N-Z: 12-2. (215) 274-5720

Child and Family Focus 304 Easton Road, Willow Grove Hours: Pls call (267) 818-6190 Interfaith Food Cupboard 1356 Easton Road, Roslyn Hours: M-F 11-1; Sat 9-12 (215) 287-8558 New Life Presbyterian 467 N. Easton Rd Glenside M 7-7:30p T 6:50-7:30 Th 1-2:30 (215) 576-0892

Mitzvah Food Program 8231 Old York Road Elkins Pk Hours: Wed 1-3pm & 6-7pm (215) 887-1342 WG 7th Day Adventist 1576 Fairview Ave Willow Grove Hours: Pls call (215) 680-7855

School Sites

Abington SD. Any child up to 18 in need of a meal is eligible. Beginning the week of April 6, there will be ONLY two days for meal pickup during the week, Mondays & Thursdays. Please note that meal service will continue during the scheduled Spring Recess on April 9th and April 13th. This schedule will continue while schools are closed.

- Monday 3 breakfasts and 3 lunches per student (meals for Monday, Tuesday and Wednesday)
- Thursday 2 breakfasts and 2 lunches per student (meals for Thursday and Friday)
- Last name A L: 10:00 a.m. 11:30 a.m. Last name M Z: 11:30 a.m. 1:00 p.m.
- Copper Beech, Highland, Roslyn families: Junior HS bus loop, 2056 Susquehanna Rd
- McKinley and Rydal families: McKinley Elementary bus loop. 370 Cedar Rd, Elkins Park.
- Overlook families: Overlook Elementary bus loop, 1700 Coolidge Avenue, Willow Grove, PA, 19090.
- Willow Hill families: Willow Hill elementary bus loop, 1700 Coolidge Avenue, Willow Grove, 19090.
- Questions? Contact Student Services at (215-881-2505) or studentservices@abington.k12.pa.us.

Cheltenham SD. Wednesday, April 1st. 10am-12pm. Administration building, 2000 Ashbourne Rd, Elkins Park, 19027. For information about possible future food bag distribution, please go here.

Jenkintown SD. Wednesday, April 8th, 12pm-2pm. School Building car loop, 325 Highland Ave, Jenkintown, PA, 19046. For more information or updates, please go here. Contact Maya Cheek, Board President, to make alternative arrangements for groceries: cheekm@jtowndrakes.org. Note: only children that receive free and reduced lunch will receive groceries. A car line will be set up. If your child/ren receive free and reduced lunch,

please proceed through the car line and you will receive bagged groceries for the week. Stay in your vehicle and groceries will be brought to you.

Springfield SD. Food available for any family in the district who needs assistance. Weekly delivery service beginning Monday, March 30. On Mondays, families will receive one week of breakfast and lunch. If you need this service, please complete this form.

Additional Food Resources & Frequently Asked Questions

<u>Philadelphia – PHA Centers & Senior Centers</u>

- PHA Centers. Grab-and-go meals are available at <u>6 PHA community centers</u> in Philadelphia.
- **Senior Centers**. 3 Philadelphia Parks and Rec Senior Centers are offering meals from 11-1pm, Monday through Friday, at **Northeast**, **Mann**, and **Martin Luther King**, **Jr**. older adult centers.

Food Banks & Pantries - Eligibility Criteria & General Information

- If you are out of work without pay, you are eligible to receive food from a food bank or pantry.
- This includes service workers who are unable to get shifts or hourly wage employees of nonessential businesses that have voluntarily closed due to COVID-19 mitigation.

• To find a food bank or pantry

- See the above list
- o <u>Philabundance</u> has a search tool (serving Montgomery and Philadelphia counties)
- A spreadsheet of 4th district pantries is available <u>here</u>.

• Eligibility Criteria

- o You will be asked to verbally complete a <u>Self-Declaration of Need</u> form, signatures have been temporarily waived due to COVID-19. (Forms are available in <u>Spanish</u> & <u>Russian</u>).
- You will be asked to provide your household size and weekly income level as of the day you apply. <u>Complete income guidelines</u> can be found at <u>agriculture.pa.gov</u>.

Frequently Asked Questions

- How do I get food from a food bank if I can't leave my house because I am under isolation or quarantine?
 - If you or a family member is under isolation or quarantine, contact your local food bank to see if they have options to deliver food. If you are concerned about potential exposure, there are steps you and food banks can take to limit risk.

O What do I do if my local food pantry is closed?

- You can go to another food pantry in your area, using the links above. We recommend checking with your local food bank to ensure other local food pantries are open.
- O How will students access meals while schools are closed?
 - The Pennsylvania Department of Education offers information on accessing meals on its <u>website</u>.

SNAP Benefits

• DHS is continuing to process applications and benefit renewals for the Supplemental Nutrition Assistance Program (SNAP). Emergency SNAP applications can be expedited and issued in five days. Pennsylvanians can apply for SNAP online at www.compass.state.pa.us.

 DHS will continue to process application and renewal benefits, so people should continue to send in paperwork as usual. But, for anyone currently on SNAP who misses a deadline, who is not able to submit the paperwork or complete an interview or provide verifications for any reason during this emergency, DHS will ensure their SNAP benefit continues. DHS submitted a waiver request to the federal Food and Nutrition Service (FNS) to ensure this continuity in benefits.

To volunteer at a food pantry or food bank

- The Wolf Administration also asks that anyone who is healthy and able please consider volunteering with a local food bank or <u>registering for the State Emergency Registry of</u> <u>Volunteers in Pennsylvania</u>, as this time is creating an incredible strain on charitable organizations' efforts.
- <u>United Way of Pennsylvania's 211 website</u> is also compiling organizations that need volunteers or resources so their work can continue.

Options for food pantries seeking food

- Contact the Share Food Program (215) 223-2220. Share has indicated that requests for additional food will be honored in as soon as 24 hours.
- Contact Philabundance (215) 339-0900. New orders will take 1 week to fulfill.
- Individuals and pantries in need of food are also encouraged to complete the DHS Food Access Survey. The survey is available at the link provided by the DHS press release.

Philadelphia / Philabundance / SHARE Sites [Updated 4/2 at 10am]

About the food sites:

- Sites are open Mondays and Thursdays from 10 a.m. 12 p.m.
- Residents can pick up one box per household. Supplies will last up to five days.
- Residents do not need to present an ID or proof of income for eligibility.
- Food sites are supported by the City, Share Food Program, and Philabundance.

Please note – the City is working to expand this list of sites. Check back here often.

Food Site	Address (Zip)
People's Emergency Center	3750 Lancaster Ave. (19104)
Philadelphia Citadel	5830 Rising Sun Ave. (19120)
West Kensington Ministry	2140 N Hancock St. (19122)
Philadelphia Temple	1340 Brown St. (19123)
Roxborough Church	8232 Ridge Ave. (19128)
Upper Room Baptist Church	7236 Ogontz Ave. (19138)
Resurgence Church	1738 West Atlantic St. (19140)
Mitchell Elementary School	5500 Kingsessing Ave. (19143)
Christ Church South Philly	229 Moore St. (19148)
Opportunity, Inc.	5900 Lansdowne Ave. (19151)
Delaware Valley Fairness Project	2646 Kensington Ave. (19125)
Philadelphia Tabernacle	3150 North Mascher St. (19133)
Salvation Army, Philadelphia West	5452 Arch St. (19139)
Feast of Justice	3101 Tyson Ave (19149)
Miles Mack Recreation Center	732 N. 34th St. (19104)
Hank Gathers Recreation Center	2501 W. Diamond St. (19121)
Cohocksink Recreation Center	2901 Cedar St. (19134)
Hunting Park Recreation Center	1101 W. Hunting Park Ave. (19140)
Christy Recreation Center	728 S. 55th St. (19143)
Happy Hollow Recreation Center	4800 Wayne Ave. (19144)
Wharton Square Playground	2300 Wharton St. (19146)
Murphy Recreation Center	300 W. Shunk St. (19148)
East Passyunk Community Recreation Center	1025 Mifflin St. (19148)
Pelbano Recreation Center	8101 Bustleton Ave. (19152)
Palmer Recreation Center	3035 Comly Rd. (19154)
Mitzvah Food Program – KleinLife	10100 Jamison Ave. (19116)
Dare to Imagine Church	6610 Anderson St. (19119)

Shekinah SDA	531 Chew Ave. (19120)
Association of Former Gang Members	2204 N. 19th St. (19121)
Holy Spirit UMC	1441 E Hunting Park Ave. (19124)
Keep the Faith Ministries	1906 Harrison St. (19124)
Parkside Association	1719 N. 52nd St. (19131)
Village of Arts and Humanities	2544 Germantown Ave. (19133)
Richard and Friends	1916 E. Venango St. (19134)
Triumph Baptist Church	1648 W. Hunting Park Ave. (19140)
Giving Heart Ministries	6506 Elmwood Ave. (19142)
Young Chances	2703 Tasker St. (19145)
SEAMAAC	1711 S. Broad St. (19148)
Mizpah SDA	4355 Paul St. (19124)
Christian Compassion CDC	6150 Cedar Ave. (19143)

In addition, the City and partners continue to operate <u>80+ student meal sites</u>.

Philadelphia School Meals [Updated 3/30 at 9am]

Beginning Monday, March 23, families can pick up meals at 80 locations listed below. **Please note the new schedule and locations.** Meals are available from 9 a.m. to noon only. All children and youth are eligible, and no ID is required. Families will receive six meals per student—3 breakfasts and 3 lunches

District schools open Mondays and Thursdays, 9 a.m. – noon.

School	Address (Zip)
Baldi Middle School	8801 Verree Rd (19115)
Barry, John Elementary School	5900 Race St (19139)
Barton School	4600 Rosehill St (19120)
Bartram, John High School	2401 S 67th St (19142)
Bethune, Mary McLeod School	3301 Old York Rd (19140)
CAPA (Philadelphia H.S. for Creative and Performing Arts)	901 S Broad St (19147)
Clemente, Roberto Middle School	122 W Erie Ave (19140)
Comegys, Benjamin B. School	5100 Greenway Ave (19143)

Conwell, Russell Middle School	1849 E Clearfield St (19134)
Cooke, Jay Elementary School	1300 W Louden St (19141)
Cramp, William School	3449 N Mascher St (19140)
De Burgos, J. Elementary School	401 W Lehigh Ave (19133)
Decatur, Stephen School	3500 Academy Rd (19154)
Duckrey, Tanner School	1501 W Diamond St (19121)
Edison, Thomas A. High School	151 W Luzerne St (19140)
Fels, Samuel High School	5500 Langdon St (19124)
Finletter, Thomas K. School	6100 N Front St (19120)
Fitzpatrick, A. L. School	11061 Knights Rd (19154)
Frankford High School	5000 Oxford Ave (19124)
Franklin Learning Center	616 N 15th St (19130)
Franklin, Benjamin School	5737 Rising Sun Ave (19120)
Furness, Horace High School	1900 S 3rd St (19148)
Hackett, Horatio B. School	2161 E York St (19125)
Harding, Warren G. Middle School	2000 Wakeling St (19124)
Hunter, William H. School	2400 N Front St (19133)
Juniata Park Academy	801 E Hunting Park Ave (19124)
Kelly, John B. School	5116 Pulaski Ave (19144)
Kensington CAPA	1901 N Front St (19122)
King, Martin Luther High School	6100 Stenton Ave (19138)
Lawton, Henry W. School	6101 Jackson St (19135)
Lincoln, Abraham High School	3201 Ryan Ave (19136)
Loesche, William H. School	595 Tomlinson Rd (19116)

Marshall, Thurgood School	5120 N 6th St (19120)
Mayfair School	3001 Princeton Ave (19149)
Muñoz Marín, Hon Luis School	3300 N 3rd St (19140)
Northeast High School	1601 Cottman Ave (19111)
One Bright Ray Mansion	3133 Ridge Ave (19132)
Overbrook Educational Center	6722 Lansdowne Ave (19151)
Philadelphia Learning Academy-South	4300 Westminster Ave (19104)
Rhodes Elementary School	2900 W Clearfield St (19132)
Roosevelt Elementary School	430 E Washington Ln (19144)
Roxborough High School	6498 Ridge Ave (19128)
Sayre, William L. High School	5800 Walnut St (19139)
South Philadelphia High School	2101 S Broad St (19148)
Wagner, Gen. Louis Middle School	1701 Chelten Ave (19126)
Washington, Grover Jr. Middle School	201 E Olney Ave (19120)
Webster, John H. School	3400 Frankford Ave (19134)
West Philadelphia High School	4901 Chestnut St (19139)
Ziegler, William H. School	5935 Saul St (19149)

Charter School locations open on varying days from 9 a.m. to noon. (contact schools or visit their websites for exact days)

School	Address (Zip)
Aspira Charter – Stetson	3200 B St (19134)
Aspira Olney Charter High	100 W Duncannon Ave (19120)
Lindley Academy Charter – Birney	900 Lindley Ave (19141)

Mariana Bracetti Academy	1840 Torresdale Ave (19124)
Mastery Charter – Cleveland	3701 N 19th St (19140)
Mastery Charter – Clymer	1201 W Rush St (19133)
Mastery Charter – Gratz High	1798 W Hunting Park Ave (19140)
Mastery Charter – Hardy Williams	5400 Warrington Ave (19143)
Mastery Charter – Harrity	5601 Christian St (19143)
Mastery Charter - Lenfest Campus	35 S 4th St (19106)
Mastery Charter – Mann	5376 W Berks St (19131)
Mastery Charter – Pastorius	5650 Sprague St (19138)
Mastery Charter – Pickett	5700 Wayne Ave (19144)
Mastery Charter - Shoemaker	5301 Media St (19131)
Mastery Charter – Smedley	1790 Bridge St (19124)
Mastery Charter - Thomas Campus	927 Johnston St (19148)
Mastery Charter – Wister	67 E Bringhurst St (19144)
Mastery Prep Elementary Charter	1801 W Pike St (19140)
Philadelphia Montessori Charter	2227 Island Ave (19142)
Richard Allen Prep	2601 S 58th St (19143)
Universal Audenried Charter	3301 Tasker St (19145)
Universal Charter – Bluford	5720 Media St (19131)
Universal Charter – Daroff	5630 Vine St (19139)
Universal Creighton Charter	5401 Tabor Ave (19120)
Universal Vare Charter	2100 S 24th St (19145)

The Philadelphia Housing Authority has six community centers open for "grab-andgo" meals for breakfast and lunch from Monday through Friday, 9 a.m. to noon beginning on March 23.

PHA Community Center	Address (Zip)
Abbottsford Homes	3226 McMichael Street (19129)
Bartram Village	5404 Gibson Drive (19143)
John F Street Center	1100 Poplar Street (19123)
Raymond Rosen Homes	2301 W. Edgley Street (19121)
Westpark Apartments	300 N. Busti Street (19104)
Wilson Park	2500 Jackson Street (19145)

Please note that the last day for meal distribution at recreation centers was Friday, March 20. All Parks & Rec buildings, playgrounds, and athletic courts are closed until further notice. Check here for the latest on Parks & Recreation's site operations.

Department / Agency / Facility	COVID-19 Special Provisions (as of 12pm, 4/6/20)
Pennsylvania State Agencies	Commonwealth of PA Coronavirus Central Hub • Please go here for the PA Coronavirus Hub.
	 Governor Wolf "Stay At Home" Order [4/1, 4pm] All 67 Pennsylvania counties will be under stay-athome orders effective Wednesday, April 1, at 8 p.m until April 30. All schools will remain closed until further notice and non-life-sustaining business closures remain in effect. All essential state services will continue.
	 Universal Masking [4/6, 1:45pm] On April 3, Gov. Wolf recommended that all Pennsylvanians wear a mask if they must leave their homes. Members of the public are encouraged to wear homemade fabric or cloth masks. Those who are staying at home and have no close contacts with those who are infected with COVID-19 don't need a mask most of the time. Suggested scenarios when a mask would be useful: Shopping at essential businesses; Visiting your health care provider; Traveling on public transportation; Interacting with customers/clients at essential businesses; When feeling sick, coughing or sneezing. Best practices and additional guidance is here. NYT "How to Sew a Face Mask" tutorial is here. A JoAnn Fabrics YouTube tutorial is viewable here.
	Governor's Updated Business Closure Guidance • Go here for a spreadsheet for industry-specific closures and exemptions.
	 FAQ for life-sustaining businesses is here. Pennsylvania Court Closures & Evictions Moratorium All PA Courts are generally closed to the public through April 30th. Details are available here. All evictions and executions of orders of possession are suspended until April 30th.
	 Contact your local county court for more information or <u>visit their website</u>. Learn more about <u>filing</u> <u>emergency PFAs</u> during this pandemic.

Department of Health	Department of Hoolth [Hodeted 4/C at 42 and
Department of Health	Department of Health [Updated 4/6 at 12pm]
	COVID-19 Symptoms. Symptoms include fever,
	cough, shortness of breath, and diarrhea. Symptoms
	may appear in as few as two days or as long as 14
	days after exposure. Use the CDC online tool to help
	you make decisions and seek appropriate care.
	 DOH "<u>Help Stop the Spread</u>" Guidance
	 Wear a Mask in Public
	 Wash Your Hands
	 Cover Your Mouth and Nose
	 Avoid Touching Your Face
	 Clean Surfaces
	 Practice Social Distancing
	 PPE Request Procedure. Medical facilities that
	critically need supplies and that are testing, treating
	or transporting those with possible or confirmed
	COVID-19 cases can request Personal protective
	equipment (PPE).
	 All healthcare organizations must first have
	taken every step possible to get PPE through
	their traditional sourcing methods and their
	regional Healthcare Coalition (HCC).
	 There must be a critical need, i.e. PPE is
	required for continued operations, not for
	future planning initiatives.
	 Providers should request specific PPE models
	that align with current facility practice.
	 If all these criteria are met, requests may be
	forwarded through county Emergency
	Management Agency with the Resource
	Request form.
	PA Department of Health Guidance for Returning to
	Work After COVID-19 Exposure (non-healthcare
	workers):
	 Stay home for at least 7 days after you are
	tested AND wait until you are fever free for
	72 hours;
	 After following the DOH quarantine

guidelines and checking with your employer,

PA Department of Health Guidance for Returning to
Work After COVID-19 Exposure (healthcare workers):

Stay home for at least 7 days after you are tested AND wait until you are fever free for 72 hours. Also make sure your respiratory

you may go back to work

symptoms are improving.

- After following the DOH quarantine guidelines and checking with your employer, you may go back to work but you MUST:
 - Wear a facemask at all times;
 - Stay away from transplant and hematology patients for 14 days;
 - Follow infection control guidance;
 and
 - Self-monitor for worsening symptoms.
- PA Department of Health Guidance if someone in your household has COVID-19:
 - Quarantine at home. If you become sick, follow the "I have COVID-19 guidance above.
 If you do not get sick, you must quarantine for 14 days AFTER the person in the household is released from isolation before returning to work. After following DOH quarantine guidelines, check with your employer before returning to work.
- PA Department of Health Guidance if someone you work with and came into close contact with (within 6 feet for several minutes) has COVID-19:
 - Quarantine at home for 14 days. If you do not develop symptoms during that time, you can return to work (check with your employer before returning to work). If you develop symptoms, follow the guidance for "if you have COVID-19" above.
- Revised Guidance for Dental Health Care Personnel in Pennsylvania (released March 26, 2020)
 - DOH has directed facilities to cease all dental treatment except urgent and emergency procedures within the provided guidelines below. DOH has asked providers who will need to close due to this notice to remain available to speak to patients and triage calls for dental emergencies.
 - Facilities should be prepared to respond for asymptomatic patients who are not suspected or confirmed to have COVID-19.
 - The full revised guidance is available here.
- WIC. WIC clinics that remain open will only be open to reload benefits to eWIC cards. Initial certification and recertification appointments will be conducted

virtually through ZOOM or over the phone. Each participant or endorser can designate a proxy to load benefits on their card. DOH discourages bringing children or infants to clinics at this time. For more information, call 1-800-743-3300 or visit the department's website <a href="https://example.com/here/beach-state-s

Cleaning Protocols for Buildings >50,000 Square Ft.
 DOH has issued orders for owners of buildings of at least 50,000 square feet that host businesses that are authorized to maintain in-person operations. A release with details is viewable here.

A summary of the order:

- (1) In addition to maintaining pre-existing cleaning protocols established in the facility, as specified in paragraph (2) below, clean and disinfect high-touch areas routinely in accordance with CDC guidelines, in spaces that are accessible to customers, tenants, or other individuals;
- (2) maintain pre-existing cleaning protocols established in the facility for all other areas of the building;
- (3) ensure that the facility has a sufficient number of employees to perform the above protocols effectively and in a manner that ensures the safety of occupants and employees;
- (4) ensure that the facility has a sufficient number of security employees to control access, maintain order, and enforce social distancing of at least 6 feet, provided the security employees are otherwise responsible for such enforcement.

Department of Education

Department of Education [Updated 4/6 at 12:30pm]

- All schools in the commonwealth will remain closed indefinitely to save lives and stop the spread of COVID-19.
- Under Governor Wolf's "Stay at Home" order, personnel at educational entities in all 67 counties who are providing life-sustaining services, including, but not limited to: administration, food preparation and distribution, housing, security, information technology, building maintenance, and operations (e.g., payroll) can continue to be deemed essential and are permitted to continue their work, provided they adhere to social distancing guidelines.

- To assist schools during the extended closure, the state's 29 intermediate units are ready to provide technical assistance to help develop continuity of education plans for all students,
- Additionally, PDE is cancelling standardized testing for students in career and technical education (CTE) programs for the 2019-20 school year. These include exams from the National Occupational Competency Testing Institute (NOCTI) and National Institute of Metalworking Skills (NIMS).
- The PA Department of Education will open an emergency equity grant application intended to provide additional financial support to LEAs and schools with the highest percentage of students unable to participate in continuity of education. The application will open on April 6th and can be found on PDE's COVID-19 Continuity of Education webpage.

Community & Economic Development [3/24 at 4:30pm]

COVID-19 Working Capital Access Program

- DCED is facilitating applications for the <u>COVID-19</u>
 <u>Working Capital Access (CWCA) Program</u>, a loan program of \$61 million to for-profit small businesses of up to \$100,000 for working capital. The program will be administered by the PA Industrial Development Authority (PIDA).
- Small businesses (fewer than 100 FT employees) can apply for these loans, which must be submitted through a Certified Economic Development Organization (CEDO).
- Eligible costs: working capital used by a small business for operations, excluding fixed assets and production machinery and equipment.
- CEDOs should submit the DCED Single Application for Assistance electronically at www.esa.dced.state.pa.us, and upload all supplemental information outlined in the application.
- Questions about the application can be directed to 717.787.3405, or ra-dced@pa.gov.

FAO for Local Governments

• DCED has also created this <u>FAQ</u> for local governments who are affected by the COVID-19 emergency.

PA Manufacturing Call to Action Portal

DCED

- The <u>Pennsylvania Manufacturing Call to Action Portal</u> will help facilitate business connections for expansion of supply chain capacity and manufacturing innovation.
- The goal is to match manufacturers and distributors to fill specific supply chain needs to meet increasing demands for medical supplies and related products, assist manufacturers that have workforce needs or gaps and aid them in identifying skilled workers, and identify manufacturers that can pivot or innovate to fulfill the demand for medical supplies and related products.
- Questions can be directed to <u>RA-</u> DCEDPAMCTAP@pa.gov.

PennDOT

PENNDOT [Updated 3/30 at 12:30pm]

- All Driver License Centers and Photo License Centers in the Commonwealth will be closed until further notice effective Monday, March 16.
- Driver and vehicle online services are available 24 hours a day, seven days a week
- Customers may complete various transactions and access multiple resources via www.dmv.pa.gov

Additionally, expiration dates for driver licenses, identification cards, vehicle registrations, and safety and emission inspections will be extended:

- Driver licenses, photo ID cards and learner's permits scheduled to expire from March 16, 2020 through April30, 2020, the expiration date is now extended until May 31, 2020.
- Vehicle registrations, safety inspections and emissions inspections scheduled to expire from March 16 through April 30, 2020, the expiration date is now extended until May 31, 2020.
- Persons with Disabilities Parking Placards scheduled to expire from March 16 through April 30, 2020, the expiration date is now extended until May 31, 2020.

The REAL ID deadline has been extended to Oct. 1, 2021.

Public transportation and rail services have also been adjusted. Please check local transit agencies and <u>Amtrak's</u> website for up-do-date information.

	PA Turnpike Commission
Turnpike Commission	 Pennsylvania Turnpike Commission will no longer accept cash and credit cards on its mainline ticket
	system beginning March 16 at 8 p.m.
	 All tolls will be assessed electronically via E-Z Pass or
	the PA Turnpike TOLL BY PLATE program as vehicles
	travel at posted speed limits through tolling points.
	• Visit <u>www.nocashzone.com</u> for more information.
Labor & Industry	Unemployment Compensation Benefits
Labor & Industry	via PA Dept. Of Labor & Industry
	You may be eligible if:
	 Your employer temporarily closes or goes out of business because of COVID-19
	Your employer reduces hours because of COVID-19
	You have been told not to work because your
	employer feels you might get or spread COVID-19
	You have been told to quarantine or self-isolate, or
	live/work in a county under government-
	recommended mitigation efforts
	 Visit <u>www.uc.pa.gov</u> for additional updates and info.
	on applying
Conservation & Natural Resources	Pennsylvania State Parks www.dcnr.pa.gov
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- minimize or eliminate congregate settings or groups of more than 10 people whenever possible.
- Examples of essential businesses for a safe food supply include farms, greenhouses and vegetable plants, orchards, pest management services, feed mills and ag supply businesses, agricultural equipment sales and service, animal feed and supply distribution network, transportation system from farm to retail, food and meat processors and manufacturers, veterinary services and supplies, pet food manufacturers and distributors, distribution and transportation system from processors and manufacturers to retailers, retailers to include grocery stores and farmers markets, grocery delivery services, and laboratories and inspectors that ensure food safety.
- The PA Department of Agriculture has developed the following voluntary guidance and recommendations for various businesses throughout the food supply chain.
 - Farms and On-Farm Deliveries (distribution networks should follow on-farm delivery guidance)
 - o Food Processors and Manufacturers
 - o Farmers Markets and On-Farm Markets
 - o Dairy Guidance

Department of Corrections

Department of Corrections [Updated: 3/30 at 1:45pm]

- Effective March 29, a statewide inmate quarantine has been implemented. All inmate movement will be controlled to conform to social distancing recommendations.
- DOC is temporarily halting in-person visitation for at least 2 weeks (effective 3/13/20) and offering 5 free email vouchers, 5 free phone calls and offering video visitations through Zoom.
 - These vouchers will be made available each Tuesday by close of business on kiosk accounts.
 - Family and friends can create an account at www.connectnetwork.com.
 - Those who need help creating an account can go to <u>www.gtl.net/pa-doc-inmate-services-</u> <u>by-gtl/#messaging</u> and click on "For step by step instruction guide, please click here."

- Zoom is a free app that can be downloaded by friends and family. Scheduling will be done through an email account which will be posted on the DOC public website. Visits will be limited to 45 minutes.
- Sanitation has increased all throughout SCIs, including housing units and cells. Personal Protection Equipment is provided to all staff. Masks are being manufactured by Correctional Industries. All CDC and DOH protocols are being followed in reference to masking.
- Parole offices remain open.
- All parole hearings will continue as scheduled and follow the existing process.

Department of Revenue

Department of Revenue [Updated: 4/2 at 11am]

Property Tax and Rent Rebate Program

- The deadline for older adults and Pennsylvania residents with disabilities to apply for rebates on rent and property taxes paid in 2019 has been extended from June 30 to Dec. 31, 2020
- Distribution of rebates will begin no earlier than July 1
- Rebates are distributed as claims are received and processed

Personal Income Tax

- The deadline for taxpayers to file their 2019
 Pennsylvania personal income tax returns is extended to July 15, 2020.
- The Department of Revenue will also waive penalties and interest on 2019 personal income tax payments through the new deadline of July 15, 2020. This extension applies to both final 2019 tax returns and payments, and estimated payments for the first and second quarters of 2020.
- Although the filing deadline has been extended, the
 Department of Revenue is encouraging taxpayers who
 are able to file their returns electronically to do so.
 This will enable the department to continue to
 process returns as commonwealth offices are closed.
 Additionally, if you are expecting a refund from the
 commonwealth, filing electronically will help avoid a
 delay in the release of your refund.

<u>Trusts/Estates</u>, <u>Partnerships</u>, <u>S Corporations</u>

• The due date for corporations with tax returns due in May has been extended to August 14, 2020.

Act 10 of 2020 specifically provides for the extension of the following tax filing deadlines:

- Extends the deadline to July 15, 2020 for declarations of estimated personal income tax.
- Extends the deadline to July 15, 2020 for payments of estimated personal income tax.
- Extends the deadline to July 15, 2020 for the filing of informational returns related to Pennsylvania S corporations and partnerships (Form PA-20S/PA-65), and estates and trusts (Form PA-41).
- Extends the filing date by three months for certain information returns (1099-R, 1099-MISC, and W2-G).

In addition to the due dates changed by Act 10 of 2020, the federal due date for calendar year corporation returns that is normally April 15 has been moved back to July 15. As a result, the due date for corporations with Pennsylvania returns and payments due on May 15 is now August 14. There is no extension for the June 15 estimated payment due date for corporations.

In addition to the dates extended by Act 10 of 2020, the department is extending the due date for non-resident withholding and partnership corporate net income tax withholding payments to July 15.

Act 10 of 2020 also extends the deadline for the filing of 2019 local tax returns and payments to July 15, 2020. The Department of Revenue does not administer local taxes, so additional questions should be directed to the taxpayer's local taxing office.

More information is available here.

Liquor Control Board [Updated: 4/2, 12pm]

- All Fine Wine & Spirits stores are active for online sales at <u>www.finewineandgoodspirits.com</u>. There is a 6 bottle limit on purchases, which are limited to 1 purchase per household daily. Purchases are limited to the top 700 spirits and top 400 wines.
- PLCB directs all retail licensees, club, permittees and producers must cease the sale of food and alcohol for on premises consumption, effective 3/20 at 8pm.

Liquor Control Board

Military and Veterans Affairs

 Restaurant, retail dispenser and hotel licensees may not allow the service or consumption of food or alcohol on the licensed premises. Sales to go are still permitted, as are hotel sales of food and alcohol for consumption in a private room.

Military and Veterans Affairs [Updated: 3/20, 12:30pm]

- DMVA employees are processing applications for all programs as they are received.
- Veterans Temporary Assistance (VTA) & Military
 Family Relief and Assistance Program (MFRAP) The
 turnaround time for fully developed claims is less
 than five days. We continue to process applications
 for Veterans Temporary Assistance and the Military
 Family Relief Assistance Program as they are received.
 Applications for VTA are initiated through the County
 Director of Veterans Affairs (CDVA). If the CDVA staff
 are not available due to county office closure the
 veteran may contact us directly at 800-547-2838 or by
 email at Ra-vta@pa.gov. Applications for these
 programs are our priority.
- Disabled Veteran Real Estate Tax Exemption Program – These applications must be initiated by the local County Directors' Office of Veteran Affairs. A decrease in the number of applications is anticipated as county offices close or are unable to accept inperson appointments. The next tax cycle occurs in the July/August time frame. Therefore, it is not anticipated that there will be an affect on applicants at this time. However, we are looking at future options. For example, regulatory requirement exemption related to 43 Pa Code §5.25, effective date of exemption.
- Military Family Relief Assistance Program (MFRAP) Application forms are available online
 (veterans.pa.gov) or from PNG Family Assistance
 Centers. Applications may be mailed to DMVA,
 MFRAP, Building 0-47, FTIG, Annville, PA 17003-5002.
 To expedite the application process, applications and
 supporting documents may be faxed to 717-8619084.
- Pension Programs (Amputee & Paralyzed & Blind) –
 We do not anticipate any delay in April payments.
- **Educational Gratuity** We do not anticipate any delay in April payments.

- Discharge Records Request Programs We do not anticipate an interruption of service related to Veterans Discharge Records Request Program.
 Requests are being processed as they are received.
- Outreach Events All outreach events have been cancelled until further notice.
- PA VetConnect Regional Outreach Program
 Coordinators (RPOCs) are available to assist CDVAs
 and Veteran Advocates to enable them to better
 serve our Veterans and families with additional
 resources. All CDVAs have been provided direct
 contact information for the RPOCs. RPOCs are
 responding to inquiries from our community partners
 as they are received.
- State Veterans Commission (SVC) The 4 Apr 20
 meeting has been cancelled. We remain in contact
 with the SVC membership and will provide the
 meeting materials for their review as scheduled.
- Governor's Advisory Council on Veterans Services (GAC-VS) – We remain in contact with the GAC-VS membership and continue our collaborative efforts to assist the veterans' community.

Department of State

Department of State [Updated 3/23 at 1:30pm]

- To increase the available number of health care practitioners, the Department of State requested a suspension from Governor Wolf to several provisions that create barriers to temporary licensure.
- A running list of suspensions can be found here.
- For all inquiries from licensees, please use the email addresses found here: Board Contact Information

Department of Human Services

Department of Human Services [Updated 3/30 at 2pm]

- PA Department of Human Services now has a <u>searchable database</u> of all the child care centers approved to operate.
- The Department of Human Services (DHS) will launch a statewide Support & Referral Helpline staffed by skilled and compassionate caseworkers who will be available 24/7 to counsel Pennsylvanians struggling with anxiety and other challenging emotions due to the COVID-19 emergency and refer them to community-based resources that can further help to meet individual needs. Effective April 2nd, a roundthe-clock support line will be operational. The number to call is 1-855-284-2494.

Philadelphia County

- DHS is closing all county assistance offices (CAOs) statewide to the public beginning Tuesday, March 17.
- Pennsylvanians are encouraged to use DHS' online applications and resources to apply for benefits or submit paperwork as necessary.
- Applications for benefits and renewals can be submitted at <u>www.compass.state.pa.us</u>, or through the myCOMPASS PA mobile app.
- Clients with questions or information to report about their case may also call the Statewide Customer Service Center at 1-877-395-8930.
- Philadelphia residents can use the Philadelphia Customer Service Center at 215-560-7226.
- LIHEAP Crisis will still be available to clients via phone.
 Clients should call the Crisis Hotline at 1-866-452-6152

Montgomery County

- The Norristown and Pottstown District CAO's will be closed until further notice. While the CAOs are closed, eligibility determinations, application processing, and benefit issuance will continue for Pennsylvanians in all counties – including Montgomery and Delaware.
- Applications for benefits and renewals can be submitted at <u>www.compass.state.pa.us</u>, or through the myCOMPASS PA mobile app. Clients who prefer to submit paper documentation can mail the documents.
- Clients with questions or information to report about their case may also call the Statewide Customer Service Center at 1-877-395-8930.o stay open during the pandemic.

Office of Attorney General

Office of PA Attorney General [Updated 4/6 at 10am]

Price Gouging. To submit tips, complaints and information about price gouging:

- Submit an online complaint
- Email pricegouging@attorneygeneral.gov.
 - Include name of product, price of product, name of store, location of store. Photos are welcome.

"PA Care Package." OAG is enlisting PA banks to offer additional relief to consumers affected by COVID-19. Participating banks (4/6): PNC, First Commonwealth, Dollar Bank.

- Expansion of small and medium business loan availability
- 90-day grace period for mortgages (at least)
- 90-day grace period for other consumer loans such as auto loans
- 90-day window for relief from fees and charges such as late, overdraft fees
- Foreclosure, eviction, or motor vehicle repossession moratorium for 60 days
- No adverse credit reporting for accessing relief on consumer loans

Environmental Protection

Department of Environmental Protection [Updated 4/2]

 DEP will suspend regulatory obligations and other legal obligations where strict compliance will prevent, hinder, or delay necessary action in coping with the COVID-19 emergency. To request a temporary suspension, <u>fill out a form</u> and submit it to <u>RA-EPCOVID19SuspReq@pa.gov</u>.

Utilities:

- Philadelphia Gas Works (PGW)
- Philadelphia Electric Company (PECO)
- Philadelphia Water Department (PWD)
- Aqua America

of electric, gas, water, wastewater, telecommunication and steam utility accounts from March 6 until the expiration of the Governor's disaster declaration, which extends "up to 90 days."

The Public Utility Commission has prohibited all terminations

Latest dates/deadlines [Updated: 3/16 at 2pm]:

- PECO: moratorium ends on May 1.
- PGW: shut-offs & late fees will be suspended "until further notice."
- PWD: moratorium ends on May 15.
- Termination and late fee extensions might vary depending on your provider. Please contact your utility directly for the most current information about how to keep your account in good standing during the moratorium.

PECO & PGW will:

- Suspend non-payment terminations.
- Waive new late payment charges.

Note: Regular billing will continue for all customers during the moratorium.

For assistance paying bills or other information:

- PECO: Call 1-800-494-4000.
- PGW: Call 215-235-1000.
- PWD: Call 877-309-3709.
- Aqua: Call 877-987-2782.

Fannie Mae & Freddie Mac

Mortgage Foreclosure Prevention

The federal government has suspended foreclosures until May 17 on all mortgage owned by Fannie Mae and Freddie Mac. All evictions of persons from FHA-insured singlefamily properties were ordered to cease. All mortgage foreclosure hearings, conferences, and trials scheduled before (at least) April 1 are cancelled or postponed. Email answers@hud.gov or call 800-225-5342 for more information PA Housing Finance Agency (PHFA) PHFA is offering loan forbearance as the fastest way to provide mortgage relief. Borrowers will not be charged any late fees during the forbearance period, and their credit rating will not be negatively impacted. The forbearance may be extended if homeowners are unable to resume full loan payments at the end of the forbearance period. Borrowers are also able to apply for longer term relief such as a repayment plan or loan modification, but that requires the submission and review of a financial package so it takes longer than a forbearance to obtain. PHFA has frozen evictions and foreclosure actions for all of its home loan customers who are delinquent on their mortgage accounts. People with housing needs during the COVID-19 health crisis are advised to call the agency tollfree at 1-855-827-3466 from 8 a.m. until 5 p.m.; after-hours callers can leave a message that will be returned the next business day. They can also explore our housing programs on the agency's website at www.PHFA.org. **Telecommunications:** Via the Keep Americans Connected Pledge, many telecommunications companies have agreed to: AT&T Comcast Not terminate service to any residential or small business Google Fiber customers because of their inability to pay their bills due Sprint to the disruptions caused by the coronavirus pandemic; T-Mobile Tracfone Waive any late fees that any residential or small business Verizon

Latest dates/deadlines [Updated: 3/16 at 2pm]:
Comcast: terminations resume May 20.

customers incur because of their economic circumstances

related to the coronavirus pandemic;

- Termination and late fee extensions might vary depending on your provider. Please contact your telecommunications provider directly for the most current information about how to keep your account in good standing during the moratorium.
- Provide free Wi-Fi hotspots. For a map of Xfinity hotspots: <u>www.xfinity.com/wifi</u>. Once at a hotspot, consumers should select the "xfinitywifi" network name in the list of available hotspots and then launch a browser.
 - Provide unlimited data for 60 days (Comcast).

Note: Regular billing will continue for all customers during the moratorium.

City of Philadelphia Services Updates www.phila.gov

[Updated: 3/30/20, 1:30pm]

Resources for text alerts & questions:

- Text COVIDPHL to 888-777 to receive updates to your phone.
- Residents with questions can call the Greater Philadelphia Coronavirus Helpline at 1-800-722-7112.
- The City has published <u>a blog</u> detailing City services that remain in operation.

Questions about Businesses:

- If you believe that a business establishment should be closed but is not, please call Philly311 by dialing 3-1-1 or 215-686-8686.
- If you need help determining if your business is considered essential or nonessential please email VBEOC@Phila.gov.
- If you are a business owner and would like to receive information about business relief programs please email business@phila.gov.

Universal Masking Guidance & Instructions

- For the most recent updates, please go here.
- For a list of essential City services that are still in operation, please go <u>here</u>.
- If you believe that an establishment should be closed but is not, please contact Philly311 by dialing 3-1-1 or <u>submit a report online</u>.
- Non-essential City of Philadelphia government operations are halted, and all City government buildings will be closed to the public, effective Tuesday, March 17, 2020.
- Only essential commercial establishments will remain open.
- PPA will stop enforcing meters, kiosks, & residential time limits during the emergency. PPA will enforce obvious violations, or parking in ways that would get in the way of an emergency vehicle double parking, blocking crosswalks, or loading zone violations.
- SEPTA will implement a reduction in services. Regional Rail will be reduced to an "Essential Service Schedule" starting on Sunday, March 29. Service on most lines will run every 2 hours. Airport Line service will run every hour. 12 of the 13 Regional Rail lines will operate 7 days a week; Cynwyd Line will operate Monday to Friday. Overnight service will be suspended on the Market Frankford and Broad Street Lines between 1 a.m. to 4:30 a.m. All other transit modes will operate on a Saturday schedule until further notice. Go here for more information;

Registered CCT customers may make same-day reservations to/from select destinations: medical facilities, pharmacies, supermarkets, and food distribution centers. As part of <u>SEPTA's ongoing efforts</u> to provide a safe travel environment, reardoor boarding on all bus and trolley routes will be implemented effective April 1st. SEPTA will also limit the number of riders per-vehicle on buses, trolleys and the NHSL.

- Because of staffing concerns, the Streets Department is revising its collection schedule. Recycling materials will be collected on an every other week schedule. Regular trash collections will continue on or as close to their normal schedule as possible.
- The Department of Parks and Recreation is closing all playgrounds and athletic courts beginning March 20th. Parks, fields, and trails remain open, but bathrooms and buildings are closed until further notice.
- The Mayor's Office of Civic Engagement and Volunteer Service is working to connect residents to volunteer opportunities with these critical organizations. Residents who wish to support these efforts can email volunteer@phila.gov.
- Philadelphia Department of Prisons has instituted additional protocols, effective immediately: 1) All inmates will be housed "shelter in place" style and will only be allowed out of their cells for showers and phone calls. 2) All inmates are being provided with masks.
- The Phila. Dept. Of Revenue has: 1) extended the due date for 2020 Philadelphia Real Estate Taxes to April 30, 2020 and 2) honored the federal extensions granted to businesses from the IRS for filing and payments until July 15, 2020 for the Business Income and Receipts Tax and the Net Profits Tax.
- Residents with questions can call the Greater
 Philadelphia Coronavirus Helpline at 1-800-722-7112.

The Philadelphia Register of Wills is closed & only offering virtual probate and marriage license services on an emergency basis only. Services available here.

Probate emergencies:

- 1. The life insurance policy is locked in a safe deposit box and no one has access or authority to access the box and the funeral home or cemetery needs to be paid
- 2. Apartment entry- the ability to gain access to a residence for the retrieval of bank, insurance, will, investment, personal documents, etc.
- 3. The deceased person's business will suffer immediate harm unless an administrator is appointed to run the business.
- 4. A lawsuit must be filed or answered within time limits or be barred by the statute of limitations. (We're aware that the courts are closed, but they are still accepting e-filings.
- 5. Estates that include stock investment assets.

<u>Marriage License emergencies</u>- One of the applicants will need to qualify as a Philadelphia resident for this service.

- 1. Concerned citizens with health issues who are concerned if they contract the virus, it could become fatal. (First responders, front line workers, military deployment)
- 2. Individuals who would like to get married to add a spouse to their healthcare plan during the pandemic.
- 3. Individuals on visas with departure dates approaching.

Emergency Guardianship petitions must still be filed in person in paper form at the Stout Center, located at 1301 Filbert St., Phila, PA 19107.

Resources for Businesses [Updated 3/30 at 1:30pm]

- Business owners or managers who have questions about the order and restrictions can email <u>vbeoc@phila.gov</u>. Residents or employees who believe a business is in violation of these restrictions are urged to contact 311.
- KIVA has increased size of no interest loans available
- Impact Loan Fund is preparing to offer a payment moratorium to businesses in need
- <u>Philly VIP</u> will continue to remotely match businesses with Pro Bono legal services
- The Business Center is offering its courses online, and encourages businesses in need of assistance in moving services online to contact them

	 The City and the Philadelphia Industrial Development Corporation (PIDC) has unveiled a Small Business Relief grant program. Details here. Applications submitted after 5 p.m. on March 30 will only be accepted and reviewed from businesses applying for micro-enterprise grants of \$5,000. Awards for applications received after that deadline will only be made as new funds become available. Mt. Airy CDC has created a relief fund for the community to support local business during the indefinite shutdown. Money will be allocated once per week after a committee review. Funds will be directed towards rent or utilities, lost tips or wages, and other set costs businesses accrue each month. Questions can be directed to Sarajane Blair at sblair@mtairycdc.org.
Free Library of Philadelphia (applies to all 54 libraries) https://www.freelibrary.org/ Re-opening date [Updated: 3/30 at 9am] TBD.	 Effective March 15, all Free Library locations will remain closed to the public until further notice. All programs and events scheduled for this time will be cancelled or postponed. Access to digital resources including ebooks, audiobooks, movies, TV, and music, over 100 databases, and the New York Times online remains available.
Philadelphia Parks and Recreation www.phila.gov/departments/philadelphia-parks- recreation/ Updated: 3/25 at 1:40pm	 CLOSED OR CANCELED Buildings, playgrounds, athletic courts: Parks & Rec buildings, playgrounds, athletic courts, and restrooms are closed until further notice. This includes all recreation centers, older adult centers, environmental centers, ice rinks, and the Carousel House Recreation Center. Martin Luther King, Jr. Drive will be closed to vehicular traffic from the East Falls Bridge to Eakins Oval until further notice. The 24-hour-a-day closure will allow trail users more space for social distancing. Construction projects at all Parks & Rec sites have stopped until further notice. Events, programs, and services: Parks & Rec events and programs are canceled or

postponed until further notice.

 Meal service at recreation centers has ended, effective Friday, March 20. View a list of partner sites where meals are still available for youth ages Pre-K to 18. OPEN Parks & Rec's parks, athletic fields, and trails remain open. Be sure to practice safe social distancing. Martin Luther King, Jr. Drive will be closed to vehicular traffic from East Falls Bridge to Eakins Oval until further notice. The 24-hour-a-day closure will allow trail users more space for social distancing. Park maintenance operations such as trash pickup, landscaping, and turf management will continue. These limited operations may be suspended at any time.

Philadelphia, PA 19144
215-848-7722
www.centerintheparkphila.org

Services as of 3/24/20:

- Non-contact delivery of lunches to older adults who normally participate in CIP's lunch program.
- Coordination of home-delivered meals (through the PCA), telephone assessments, and support for homebound older adults served through the In-Home Support Program.
- Long-Term Care Ombudsman advocacy to residents of long-term care facilities.
- Housing Counseling and Energy Assistance by phone or video chat. 2
- Center Counselor telephone assistance accessing information and resources.

Germantown Crisis Ministry

On April 6, GACM will reopen for social services. All intake interviews will occur via telephone at (215) 843-2340, Monday – Wednesday, 9am-2pm.
 Messages received during business hours will be returned as soon as possible, but no later than 5pm that day.

	 The food cupboard will be open Thursdays, 10amnoon. Pre-packaged groceries will be provided. Specific questions: email info@crisisministry.org, or leave a voicemail at (215) 843-2340. Enon Tabernacle Baptist Church		
	• \$1600 Veterans Grant Program. Enon has opened a temporary financial assistance program for veterans who need help paying for necessities (food, shelter, fuel, clothing). Potential awardees also include a surviving spouse who needs assistance for funeral or burial expenses, and those affected by loss of income due to COVID-19. Maximum grant is \$1600. The application is available here and must be emailed to jpendergrass@enontab.org .		
	Ralston My Way		
	 Ralston is open in a limited capacity to assist seniors with essential needs including home care (dressing, bathing, mobility), emergency home repairs, assistance with online grocery shopping/delivery, and essential transportation needs. Staff and service recipients must participate in a phone screening to evaluate health prior to any service being provided. Staff are equipped with sanitation supplies and have participated in additional training relative to COVID-19 safety. To inquire about services, contact info@ralstonmyway.org or (215) 525-5470. 		
	Philadelphia Interfaith Hospitality Network		
	 PIHN is open Tuesday, Thursday and Saturday by appointment for prepared meals, food, diapers, feminine hygiene products, household supplies Call 215-247-4663 (mailbox 8) to place orders and schedule a pick up appointment 		
Montgomery County COVID-19 Response	Montgomery County Government and Court Closings		
[Updated: 3/25 at 2pm]	 Beginning Wednesday, March 18, the county will resume a limited service schedule. The Human Services Center, Willow Grove, 		
Contact:	Pottstown, & Lansdale Office are closed to the public.		

- Covid19@montcopa.org
- Call 610.631.3000.
- Montgomery County Office of Public Health: 610.278.5117.

Note: The Montgomery County Office of Public Health DOES NOT conduct testing for the COVID-19 virus. Staff can answer questions and do its best to help connect an individual who needs testing with a facility that MIGHT be able to provide that test.

- The Courthouse will remain accessible to the public for emergency court business only.
- One Montgomery Plaza is closed to the public.
- Correctional facility visits are cancelled.
- For any employee or member of the public that MUST come to the aforementioned buildings, please be sure to practice safe distancing, good hygiene, and know that each of these buildings all are under an enhanced cleaning protocol to assist in minimizing risk.
- Go here for the <u>full limited services schedule</u>.

Guidance for Employers Dealing with COVID-19

Please go here.

Workforce Development and Unemployment Compensation

- PA CareerLink® Montgomery County will be closed to the public with tentative plans to reopen on April 13.
- 3/30 update on CareerLink services is available here.
- Please contact (610) 270-3429 and follow the menu prompts to receive a return call based upon your needs.
- Free online workshops are available to the public and can be accessed through www.pacareerlink.pa.gov. A calendar of online workshops can be found at www.montcopa.org/2114/PA-CareerLink-Montgomery-County.

Montgomery County 4th District Libraries

Re-opening dates [Updated: 3/25 at 2pm]

Abington: TBD.Cheltenham: TBD.Springfield: TBD.Jenkintown: TBD.

- Abington Library and Roslyn Library will be closed until further notice. Book drops are locked until further notice. Fines are waived until at least one week after the Libraries reopen. Questions – email askabington@gmail.com, or call 215.885.5180 ext 110.
- Cheltenham Township libraries are closed for "at least two weeks" starting March 13. Please do not return borrowed materials. No fines will be assessed during the closure. Please check the website or Facebook page for updates.
- Springfield Township Library will be closed until further notice. The outside book drop will be CLOSED.
 Please hold on to your materials. They will be waiving fines for any materials due during this period. Any materials held for you at the library will remain on

	 hold. Announcements will be made on www.freelibraryofspringfieldtownship.org Jenkintown Library. Due to the Coronavirus restrictions set forth by Governor Wolf, the Jenkintown Library and the Book Drop will be CLOSED until further notice. 		
Township Services (Abington) Re-opening dates [Updated: 3/30 at 9am] Township Building is open to the public for POLICE MATTERS ONLY. Township services will be provided online or over the phone. There will be no in-person interactions.	 "Over the counter" Township services are suspended until further notice. The Township will continue to provide essential services, such as Police, Fire, Wastewater and Trash Collection. Beginning Friday, March 13, 2020, all other and nonessential services such as tax collection, financial services and permitting will be open for business but customers will be directed to online and telephone services. The following Parks and Recreation facilities will be closed to the public until further notice. All Parks Abington Free Library Roslyn Branch Library Alverthorpe Manor Crestmont Clubhouse Ardsley Community Center Administration Building Public Works Facility Please go here for a full list of COVID-19 related closures and changes. 		
Township Services (Cheltenham) Re-opening dates [Updated: 3/30 at 9am] Township buildings and community centers will be closed until further notice.	 Cheltenham Township will be closing the Administration Building, Tax Office, Emergency Medical Services, and Public Works buildings to the public effective close of business Friday, March 13, 2020 until further notice. The La Mott and Rowland Community Centers and the Cheltenham Township Libraries (Cheltenham, Glenside, Elkins Park, and La Mott) remain closed until further notice, as well. 		

- Throughout the restriction, the Township staff will continue to provide essential services such as: Police, Fire, Emergency Medical Services and Trash Collection. All other non-essential services, such as Tax Collection, Permitting and Inspection, Parks and Recreation, Public Works and Financial Services, will be in operation; however, contact with them will be through phone, fax, email, internet or mail.
- The Township and County Real Estate Tax deadlines are extended for 60 days and Business Privilege and Mercantile Tax deadlines are extended for 90 days.
- Call 215.887.1000 to contact the Township. Go <u>here</u> for a full list of contact numbers.

Township Services (Springfield)

Re-opening dates [Updated: 3/30 at 10am]

- Parks remain open, though playground areas are closed.
- Effective immediately, all Township buildings are closed to the general public.
- All scheduled recreation and library programs, as well as advisory board meetings and public facility rentals (i.e. library rooms and recreation center rentals), have also been cancelled until further notice.
- Township parks will remain open, but playground areas/play structures are closed effective immediately.
- Trash and recycling collection will continue as normal. Please remember to place your refuse and recycling materials curbside no later than 7:00 AM on your collection day
- All residents who need township services, such as permits and/or non-emergency police matters, are encouraged to communicate by email (available on the website) or by telephone whenever possible.
- The Police non-emergency number is 215-836-1601. For all other township operating departments, please dial 215-836-7600.

Montgomery County PA DPS Update COVID-19

Adapted from www.montcopa.org

Phone/Email/Website/Social	Location	Hours	Purpose
610-631-3000	DPS (Dept. of Public Safety)	7am – 8pm Every day	x Answer general questions from the public
610-635-4300	DPS - 911	8pm – 7am Every day	x Escalate any urgent issues to the on-call Health staff
610-278-5117	HHS OPH (Health & Human Services and Office of Public Health)	8am – 4:30pm Mon - Fri Answer	Answer calls from: - Health care providers - Long term care facilities - Schools - General COVID-19 calls from the public - Take restaurant violation reports
610-278-3522	HHS Community Connections	8am – 6pm Mon - Fri	Answer calls from the public to find services: - Emergency food - SNAP food program - Senior services - Mental health - Behavioral health - Drug/Alcohol
www.montcopa.org/COVID- 19	County Staff	24/7	"Hub" of Montgomery County specific information This is where we are directing people to start with their inquiries.
Covid19@Montcopa.org	County Staff	7am – 6pm Mon – Fri 10am– 4pm Sat - Sun	For non-urgent questions; County staff is monitoring and replying
Social Media:	-		
Montgomery County Health and Human Services Office of Public Health Department of Public Safety	Facebook, Twitter Facebook, Twitter, Facebook, Twitter Facebook, Twitter, Ready Radio	Instagram Nextdoor, Instagram,	